

MADISON COUNTY ROAD DEPARTMENT

APRIL 2019

CLOSED CALL ANALYSIS

Madison County Road Department

Reporting Dates 04/01/19 through 04/30/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
28061	A	04/01/19 07:50:00	04/01/19 08:05:00	04/02/19	1 Trash Related Closed	Brown, Shirley Woods, Nan	Harbor Rd Harbor Rd	District 1	Medium Priority
		Dur (hrs/days)	0	0		Need mattress, box sprang and old tractor tire picked up			
28062	A	04/01/19 08:22:00	04/03/19 06:59:00	04/02/19	1 Limb Pickup Closed	Brown, Shirley Hendry, Amy	Sagefield Sq Sagefield Sq	District 4	Medium Priority
		Dur (hrs/days)	48	2		Limbs pick up			
28063	A	04/01/19 08:32:00	04/03/19 15:46:00	04/02/19	1 Limb Pickup Closed	Brown, Shirley Rosell, Ridge	Kempen Lane Kempen Ln	District 2	Medium Priority
		Dur (hrs/days)	48	2		Limbs pick up			
28064	A	04/01/19 09:07:00	04/01/19 13:08:00	04/02/19	1 Limb Pickup Closed	Brown, Shirley Russ, Tiffany	Arrington Dr Arrington Dr	District 3	Medium Priority
		Dur (hrs/days)	0	0		Limbs pick at these two addresses			
28065	A	04/01/19 09:36:00	04/10/19 07:28:00	04/02/19	1 Pot Holes Closed	Brown, Shirley Caller	Coker Rd Coker Rd	District 3	Medium Priority
		Dur (hrs/days)	216	9		Road badly damaged on Coker Rd at Robinson Springs Rd, road worn down to road bed			
28067	A	04/01/19 10:25:00	04/03/19 15:48:00	04/02/19	1 Limb Pickup Closed	Brown, Shirley Bowman, John	North Deerfield Dr North Deerfield Dr	District 5	Medium Priority
		Dur (hrs/days)	48	2		Limbs pick up			
28068	A	04/01/19 10:43:00	04/05/19 07:11:00	04/02/19	1 Limb Pickup Closed	Brown, Shirley King, Dwight	Beaufort Cir Beaufort Cir	District 4	Medium Priority
		Dur (hrs/days)	96	4		Limbs pick up			
28069	A	04/01/19 11:10:00	04/18/19 14:38:00	04/02/19	1 Limb Pickup Closed	Brown, Shirley Logan, Melody	Sumter Dr Sumter Dr		Medium Priority
		Dur (hrs/days)	408	17		Limbs pick up			
28070	A	04/01/19 11:28:00	04/03/19 15:48:00	04/02/19	1 Limb Pickup Closed	Brown, Shirley Tillis, Earnestine	King Ranch Rd King Ranch Rd	District 4	Medium Priority
		Dur (hrs/days)	48	2		Limbs pick up			
28071	A	04/01/19 11:30:00	04/10/19 07:29:00	04/02/19	1 Pot Holes Closed	Brown, Shirley Nancy	Woods Rd Woods Rd	District 1	Medium Priority
		Dur (hrs/days)	216	9		Road is in bad condition [Pot holes, asphat has broken up real bad]			

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28073	A	04/01/19 13:33:00	04/08/19 07:06:00	04/02/19	Limb Pickup Closed	Brown, Shirley Day, Paul	Dogwood Ct Dogwood Ct	District 3	Medium Priority
		Dur (hrs/days)	168	7	Limbs pick up				
28074	A	04/01/19 14:10:00	04/03/19 15:49:00	04/02/19	Limb Pickup Closed	Brown, Shirley Fletcher, Brad	Northshore Pl 227 Northshore Pl	District 4	Medium Priority
		Dur (hrs/days)	48	2	Need Limb Pickup				
28075	A	04/01/19 15:18:00	04/04/19 14:29:00	04/02/19	Limb Pickup Closed	Brown, Shirley Jordon	Bremen Way 119 Bremen Way	District 2	Medium Priority
		Dur (hrs/days)	72	3	Need limb pickup				
28076	A	04/02/19 06:43:00	04/03/19 15:49:00	04/03/19	Limb Pickup Closed	Brown, Shirley Goldstein	Northshore Blvd Northshore Blvd	District 3	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
28077	A	04/02/19 06:44:00	04/05/19 07:11:00	04/03/19	Limb Pickup Closed	Brown, Shirley Tony	Lakeshore Dr Lakeshore Dr	District 3	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				
28078	A	04/02/19 08:39:00	04/09/19 15:57:00	04/03/19	Limb Pickup Closed	Brown, Shirley Val	Camden Ridge Camden Ridge	District 4	Medium Priority
		Dur (hrs/days)	168	7	Limbs pick up				
28079	A	04/02/19 09:02:00	04/05/19 07:19:00	04/03/19	Pot Holes Closed	Brown, Shirley McNeal, Princess	Tyler Ln Tyler Ln	District 3	Medium Priority
		Dur (hrs/days)	72	3	Bad pot holes				
28080	A	04/02/19 13:54:00	04/08/19 07:06:00	04/03/19	Limb Pickup Closed	Brown, Shirley Wilson, Brenda	Cobbsville Dr Cobbsville Dr	District 5	Medium Priority
		Dur (hrs/days)	144	6	Limbs pick up				
28082	A	04/02/19 14:56:00	04/09/19 07:33:00	04/03/19	Limb Pickup Closed	Brown, Shirley Moore, Adam	Saddlebrook Cv 116 Saddlebrook Cv	District 2	Medium Priority
		Dur (hrs/days)	168	7	Need limb pickup. Pickup won't be ready before MONDAY				
28083	A	04/02/19 15:44:00	04/03/19 15:48:00	04/03/19	Limb Pickup Closed	Brown, Shirley McNeal, Shirley	Meadowgreen Ln Meadowgreen Ln	District 1	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				

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28085	A	04/03/19 14:00:00	04/11/19 07:35:00	04/04/19	Pot Holes Closed	Brown, Shirley Lee, Patricia	Loring Rd Ext Loring Rd Ext	District 5	Medium Priority
		Dur (hrs/days)	192	8	Bad pot holes				
28087	A	04/03/19 14:09:00	04/09/19 15:36:00	04/04/19	Limb Pickup Closed	Brown, Shirley Hunken, Mico	Bear Creek Ct Bear Creek Ct	District 1	Medium Priority
		Dur (hrs/days)	144	6	Limbs pick up				
28089	A	04/03/19 15:51:00	04/09/19 15:35:00	04/04/19	Limb Pickup Closed	Brown, Shirley Carlson, Gary	Belle Court Belle Court	District 2	Medium Priority
		Dur (hrs/days)	144	6	Limbs pick up				
28091	A	04/04/19 08:17:00	04/09/19 15:37:00	04/05/19	Limb Pickup Closed	Brown, Shirley Bain, Mark	Hampton Hills Blvd Hampton Hills Blvd	District 4	Medium Priority
		Dur (hrs/days)	120	5	Limbs pick up				
28092	A	04/04/19 11:09:00	04/16/19 07:24:00	04/05/19	Trash Related Closed	Brown, Shirley Cross	Brown Rd E Brown Rd E		Medium Priority
		Dur (hrs/days)	288	12	Need old household items picked up/limbs/tires				
28093	A	04/04/19 11:12:00	04/09/19 15:35:00	04/05/19	Limb Pickup Closed	Brown, Shirley Winters	Center St Center St	District 3	Medium Priority
		Dur (hrs/days)	120	5	Limbs pick up				
28094	A	04/04/19 14:46:00	04/09/19 15:38:00	04/05/19	Limb Pickup Closed	Brown, Shirley Elman, Billy	Middlefield Dr Middlefield Dr	District 1	Medium Priority
		Dur (hrs/days)	120	5	needs limb pickup				
28095	A	04/04/19 14:48:00	04/11/19 15:54:00	04/05/19	Pot Holes Closed	Brown, Shirley Chestnut, John	Twin Cedars Ln Clarkdell Rd	District 1	Medium Priority
		Dur (hrs/days)	168	7	bad hole at Twin Cedars Lane and Clarkdell Rd Ex needing repair				
28097	A	04/04/19 15:44:00	04/09/19 15:59:00	04/05/19	Limb Pickup Closed	Brown, Shirley Corkern, Rhonda	Wildwood Dr Wildwood Dr Madison 39110	District 1	Medium Priority
		Dur (hrs/days)	120	5	Needs limb pickup				
28101	A	04/08/19 07:08:00	04/11/19 15:54:00	04/09/19	Pot Holes Closed	Brown, Shirley Unknown	Ridgefield Dr Ridgefield Dr	District 3	Medium Priority
		Dur (hrs/days)	72	3	Bad pot holes				

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Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
28102	04/08/19 07:10:00	04/11/19 15:53:00	04/09/19	1 Pot Holes Closed	Brown, Shirley Umknown	Middlefield Dr Middlefield Dr	District 1	Medium Priority
	Dur (hrs/days)	72	3	Pot holes on this road needs patching				
28103	04/08/19 07:11:00	04/09/19 15:38:00	04/09/19	1 Limb Pickup Closed	Brown, Shirley Wilder	Granfield Ct Granfield Ct	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
28105	04/08/19 07:13:00	04/15/19 15:46:00	04/09/19	1 Limb Pickup Closed	Brown, Shirley Mercer, John	Bridge Water Dr Bridge Water Dr	District 3	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up				
28106	04/08/19 07:15:00	04/11/19 14:16:00	04/09/19	1 Limb Pickup Closed	Brown, Shirley Gilbert, Joe	Hwy 51 N Hwy 51 N		Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
28107	04/08/19 07:16:00	04/09/19 15:37:00	04/09/19	1 Limb Pickup Closed	Brown, Shirley Unknown	Merrimac Way Merrimac Way	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
28108	04/08/19 07:17:00	04/11/19 15:53:00	04/09/19	1 Pot Holes Closed	Brown, Shirley Unknown	Yandell Rd Yandell Rd	District 1	Medium Priority
	Dur (hrs/days)	72	3	Pot holes on Yandell Rd in front of the school				
28109	04/08/19 07:18:00	04/11/19 14:17:00	04/09/19	1 Limb Pickup Closed	Brown, Shirley Unknown	Windward Way Windward Way	District 4	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
28110	04/08/19 07:19:00	04/09/19 15:39:00	04/09/19	1 Limb Pickup Closed	Brown, Shirley Unknown	Hampton Hills Blvd Hampton Hills Blvd	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
28111	04/08/19 07:20:00	04/15/19 15:46:00	04/09/19	1 Limb Pickup Closed	Brown, Shirley Stephens, Jon	Prescott Ridge Prescott Ridge	District 4	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up at these two addresses				
28112	04/08/19 08:35:00	04/15/19 15:47:00	04/09/19	1 Limb Pickup Closed	Brown, Shirley Porter, Leah	Seville Way Seville Way	District 3	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up				

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28113	A	04/08/19 08:36:00	04/11/19 14:14:00	04/09/19	Limb Pickup Closed	Brown, Shirley Palmer, Aaron	Avery Court Avery Ct	District 3	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				
28116	A	04/08/19 09:28:00	04/11/19 14:15:00	04/09/19	Limb Pickup Closed	Brown, Shirley Williams, Terry	Stribling Rd Stribling Rd	District 3	Medium Priority
		Dur (hrs/days)	72	3	Need limbs picked up on Stribling Rd from Delvin Springs Subdivision				
28117	A	04/08/19 09:31:00	04/11/19 15:38:00	04/09/19	Trash Related Closed	Brown, Shirley Robinson, Sue	Brookville Rd 1171 Brookville Rd	District 4	Medium Priority
		Dur (hrs/days)	72	3	Need old chairs and wood picked up				
28120	A	04/08/19 10:16:00	04/11/19 14:14:00	04/09/19	Limb Pickup Closed	Brown, Shirley Case, Doc	Castle Ridge Cv Castle Ridge Cv	District 3	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				
28121	A	04/08/19 10:17:00	04/11/19 14:15:00	04/09/19	Limb Pickup Closed	Brown, Shirley Anderson, Craig	Cherry Hill Dr Cherry Hill Rd	District 1	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				
28122	A	04/08/19 10:19:00	04/11/19 07:34:00	04/09/19	Pot Holes Closed	Brown, Shirley Tracy	Waldrop Rd Waldrop Rd	District 4	Medium Priority
		Dur (hrs/days)	72	3	Bad pot holes				
28123	A	04/08/19 10:21:00	04/10/19 07:08:00	04/09/19	Limb Pickup Closed	Brown, Shirley Edwards, Cynthia	Harwood Ct Harwood Ct	District 3	Medium Priority
		Dur (hrs/days)	48	2	Limbs pick up				
28126	A	04/08/19 11:40:00	04/09/19 07:20:00	04/09/19	Limb Pickup Closed	Brown, Shirley Unknown	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
28127	A	04/08/19 14:43:00	04/30/19 12:05:00	04/09/19	Limb Cutting Closed	Brown, Shirley Steve	Lottville Rd Lottville Rd	District 5	Medium Priority
		Dur (hrs/days)	528	22	Limbs hanging over from dead tree				
28128	A	04/08/19 14:44:00	04/10/19 07:08:00	04/09/19	Limb Pickup Closed	Brown, Shirley Brady, JoAnn	Lake Crest Pl Lake Crest Pl	District 3	Medium Priority
		Dur (hrs/days)	48	2	Limbs pick up				

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28132	A	04/08/19 15:58:00	04/10/19 08:33:00	04/09/19	Limb Pickup Closed	Brown, Shirley Grant	Sawgrass Cv Sawgrass Cv	District 1	Medium Priority
		Dur (hrs/days)	48	2	Limbs pick up				
28133	A	04/08/19 16:02:00	04/10/19 07:11:00	04/09/19	Limb Pickup Closed	Brown, Shirley Lee, Danny	Cole Rd Cole Rd	District 3	Medium Priority
		Dur (hrs/days)	48	2	limb pickup				
28134	A	04/08/19 16:04:00	04/17/19 16:01:00	04/09/19	Limb Pickup Closed	Brown, Shirley Lee, Danny	Bridge Water Dr Bridge Water Dr Madison 39110	District 3	Medium Priority
		Dur (hrs/days)	216	9	Limb pickup				
28136	A	04/09/19 07:47:00	04/11/19 15:39:00	04/10/19	Trash Related Closed	Brown, Shirley Wender, Jon	Jorn Cir Jorn Cir	District 1	Medium Priority
		Dur (hrs/days)	48	2	Need old carpet picked up				
28137	A	04/09/19 09:40:00	04/11/19 07:41:00	04/10/19	Pot Holes Closed	Brown, Shirley Peacock, Eddie	Ridgefield Dr Ridgefield Dr	District 3	Medium Priority
		Dur (hrs/days)	48	2	Bad pot holes on Ridgefield Dr and Bradfield Dr				
28138	A	04/09/19 12:38:00	04/11/19 07:40:00	04/10/19	Pot Holes Closed	Brown, Shirley Walker, George	Gluckstadt Rd Gluckstadt Rd	District 3	Medium Priority
		Dur (hrs/days)	48	2	At the intersection with Bozeman Rd, just west of the traffic light there is a pothole needing repair				
28139	A	04/09/19 12:40:00	04/26/19 15:55:00	04/10/19	Road Condition Closed	Brown, Shirley Hetta	Raytown Rd Raytown Rd	District 5	Medium Priority
		Dur (hrs/days)	408	17	Road washed out after rain, needs attention				
28143	A	04/10/19 09:26:00	04/23/19 08:00:00	04/11/19	Limb Pickup Closed	Brown, Shirley Harris, LaNeice	Hwy 16 E Hwy 16 East Canton 39046		Medium Priority
		Dur (hrs/days)	312	13	Needs limb pickup				
28144	A	04/10/19 10:15:00	04/11/19 15:39:00	04/11/19	Trash Related Closed	Brown, Shirley Blackmon, Verillian	Hwy 16 E Hwy 16 E Canton 39046		Medium Priority
		Dur (hrs/days)	24	1	Has debris to be picked up, mattresses, etc.				
28145	A	04/10/19 10:49:00	04/17/19 07:26:00	04/11/19	Limb Pickup Closed	Brown, Shirley Benton, Kelly	Crabapple Gr 103 Crabapple Gr	District 3	Medium Priority
		Dur (hrs/days)	168	7	Need limb pickup (Ashbrooke Sub)				

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28146	A	04/10/19 11:25:00	04/11/19 07:34:00	04/11/19	Pot Holes Closed	Brown, Shirley Bacon	Tithelo Rd Tithelo Rd	District 5	Medium Priority
		Dur (hrs/days)	24	1	Need potholes repaired				
28147	A	04/10/19 11:27:00	04/11/19 15:52:00	04/11/19	Pot Holes Closed	Brown, Shirley Bacon	Williams Rd Williams Rd	District 5	Medium Priority
		Dur (hrs/days)	24	1	Need potholes repaired				
28149	A	04/10/19 11:35:00	04/11/19 07:42:00	04/11/19	Pot Holes Closed	Brown, Shirley Vance, Derrick	Stillhouse Creek Dr Stillhouse Creek Dr	District 3	Medium Priority
		Dur (hrs/days)	24	1	Need to patch pothole in front Entrance				
28150	A	04/10/19 13:32:00	04/12/19 07:10:00	04/11/19	Limb Pickup Closed	Brown, Shirley Edwards, Denario	Highbury Cove Highbury Cove Canton 39046		Medium Priority
		Dur (hrs/days)	48	2	limb pickup				
28151	A	04/10/19 14:48:00	04/17/19 07:26:00	04/11/19	Limb Pickup Closed	Brown, Shirley Bennett	Eagle Cove Eagles Cove		Medium Priority
		Dur (hrs/days)	168	7	limbs to be picked up				
28152	A	04/10/19 14:49:00	04/24/19 07:01:00	04/11/19	Other Closed	Brown, Shirley Negroni, Jonathan	Caroline Blvd Caroline Blvd Madison	District 4	Medium Priority
		Dur (hrs/days)	336	14	Parking on street during golf tournament is a fire hazard and he can barely get out of his driveway. He wants no parking red paint on the curb.				
28153	A	04/10/19 14:51:00	04/15/19 15:48:00	04/11/19	Limb Pickup Closed	Brown, Shirley Magee, Sally	Pembroke Pointe Dr Pembroke Pt Dr Madison 39110	District 3	Medium Priority
		Dur (hrs/days)	120	5	Needs limb pickup				
28154	A	04/10/19 15:19:00	04/12/19 07:10:00	04/11/19	Limb Pickup Closed	Brown, Shirley Customer	Pisgah Bottom Rd 794 Pisgah Bottom Rd	District 5	Medium Priority
		Dur (hrs/days)	48	2	Requesting the pick up of limbs				
28155	A	04/11/19 09:39:00	04/17/19 07:29:00	04/12/19	Limb Pickup Closed	Brown, Shirley Nolan, John	Fox Hollow 315 Fox Hollow	District 1	Medium Priority
		Dur (hrs/days)	144	6	Need limb pickup				
28156	A	04/11/19 09:41:00	04/15/19 15:47:00	04/12/19	Limb Pickup Closed	Brown, Shirley Ladner, Louis	Lake Ridge Cir 112 Lake Ridge Cir	District 1	Medium Priority
		Dur (hrs/days)	96	4	Need limb pickup				

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28157 A	04/11/19 11:04:00	04/26/19 15:56:00	04/12/19 1 15	Signage Installation Closed	Brown, Shirley Green, Kenneth	Gus Green Rd 218 Gus Green Rd	District 3	Medium Priority
	Dur (hrs/days)	360		Need speed limit signs, near brown metal gate and near busturnaround				
28158 A	04/11/19 14:43:00	04/17/19 15:59:00	04/12/19 1 6	Limb Pickup Closed	Brown, Shirley unknown	Wildwood Dr 131 Wildwood Dr	District 1	Medium Priority
	Dur (hrs/days)	144		Limb pickup				
28159 A	04/11/19 14:45:00	04/17/19 07:29:00	04/12/19 1 6	Limb Pickup Closed	Brown, Shirley Edwards, Ricky	South Deerfield Dr 639 S Deerfield Dr	District 1	Medium Priority
	Dur (hrs/days)	144		Limb pickup				
28160 A	04/11/19 14:47:00	04/17/19 15:59:00	04/12/19 1 6	Limb Pickup Closed	Brown, Shirley Hanigfort, John	Winding Lake Cv 900 Winding Lake Cv	District 3	Medium Priority
	Dur (hrs/days)	144		Need Limb pickup (Twin Cedars)				
28161 A	04/11/19 15:02:00	04/17/19 07:27:00	04/12/19 1 6	Limb Pickup Closed	Brown, Shirley Wilder, Lisa	Windward Ct Windward Ct	District 4	Medium Priority
	Dur (hrs/days)	144		Limb pickup (Hampton Hills Sub)				
28162 A	04/11/19 15:12:00	04/15/19 15:56:00	04/12/19 1 4	Limb Pickup Closed	Brown, Shirley Reed, Steven	Belle Terre Dr Belle Terre Dr Madison 39110	District 3	Medium Priority
	Dur (hrs/days)	96		Needs limb pickup				
28163 A	04/11/19 15:13:00	04/16/19 07:38:00	04/12/19 1 5	Limb Pickup Closed	Brown, Shirley Tickner, William	Prescott Ridge Prescott Ridge Madison 39110	District 4	Medium Priority
	Dur (hrs/days)	120		limb pickup				
28164 A	04/11/19 15:14:00	04/16/19 07:37:00	04/12/19 1 5	Limb Pickup Closed	Brown, Shirley McGee, Mike	Pembroke Pointe Dr Pembroke Pointe Dr Madison 39110	District 3	Medium Priority
	Dur (hrs/days)	120		Needs limb pickup				
28166 A	04/12/19 13:47:00	04/17/19 07:24:00	04/13/19 1 5	Trash Related Closed	Brown, Shirley Caldwell, Portia	A L Caldwell Dr A.L. Caldwell Drive Canton 39046	District 4	Medium Priority
	Dur (hrs/days)	120		Trash to be picked up				
28170 A	04/15/19 12:01:00	04/29/19 08:08:00	04/16/19 1 14	Limb Pickup Closed	Brown, Shirley Suber, Justin	Brisco St Brisco St		Medium Priority
	Dur (hrs/days)	336		Limbs pick up				

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28173 A	04/15/19 12:11:00	04/30/19 12:06:00	04/16/19 1	Limb Cutting Closed	Brown, Shirley Carson, Aggie	Renfroe Rd Renfroe Rd	District 5	Medium Priority
	Dur (hrs/days)	360	15	Limbs hanging down real low				
28175 A	04/15/19 13:12:00	04/17/19 07:24:00	04/16/19 1	Trash Related Closed	Brown, Shirley Cliff	Johnstone Dr Johnstone Dr Madison 39110	District 3	Medium Priority
	Dur (hrs/days)	48	2	trash to be picked up				
28176 A	04/15/19 13:30:00	04/17/19 07:28:00	04/16/19 1	Limb Pickup Closed	Brown, Shirley Johnson, Dianne	Middlefield Dr Middlefield Dr Canton 39046	District 1	Medium Priority
	Dur (hrs/days)	48	2	Needs limb pickup				
28177 A	04/15/19 15:53:00	04/18/19 14:34:00	04/16/19 1	Limb Pickup Closed	Brown, Shirley Davis, Jill	Tanglewood Dr Tanglewood Dr	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
28178 A	04/15/19 15:54:00	04/16/19 07:30:00	04/16/19 1	Limb Pickup Closed	Brown, Shirley Reed, Steven	Belle Terre Dr Belle Terre Dr	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
28179 A	04/15/19 15:55:00	04/29/19 08:09:00	04/16/19 1	Limb Pickup Closed	Brown, Shirley Franklin, Mark	Coachmans Rd Coachmans Rd	District 2	Medium Priority
	Dur (hrs/days)	336	14	Limbs pick up				
28182 A	04/16/19 07:18:00	04/29/19 08:08:00	04/17/19 1	Limb Pickup Closed	Brown, Shirley Taylor, Ronnie	Minninger Blvd Minninger Blvd	District 3	Medium Priority
	Dur (hrs/days)	312	13	Limbs pick up				
28183 A	04/16/19 08:54:00	04/23/19 08:01:00	04/17/19 1	Limb Pickup Closed	Brown, Shirley Mixon, Evelyn	Loring Rd Loring Rd	District 5	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up				
28184 A	04/16/19 11:11:00	04/18/19 14:38:00	04/17/19 1	Limb Pickup Closed	Brown, Shirley Gillum	Hart Rd Hart Rd	District 5	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
28185 A	04/16/19 11:12:00	04/17/19 15:58:00	04/17/19 1	Limb Pickup Closed	Brown, Shirley Wilkerson, Amanda	Channing Cir Channing Cir	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
28187	04/16/19	04/18/19	04/17/19	Pot Holes	Brown, Shirley	Business Park Dr	District 4	Medium Priority
A	12:51:00	14:47:00		Closed	Bacon, Cornelius	Business Park Dr		
	Dur (hrs/days)	48	2	Needs pothole repair				
28188	04/16/19	04/17/19	04/17/19	Limb Pickup	Brown, Shirley	Quail Hollow	District 1	Medium Priority
A	12:58:00	15:58:00		Closed	Shows, Brian	Quail Hollow Madison 39110		
	Dur (hrs/days)	24	1	Needs limb pickup				
28190	04/16/19	04/18/19	04/17/19	Trash Related	Brown, Shirley	Hwy 16 W		Medium Priority
A	14:50:00	07:33:00		Closed	Johnson, Ray Charles	Hwy 16 W		
	Dur (hrs/days)	48	2	Household supplies need picking up				
28192	04/16/19	04/24/19	04/17/19	Limb Pickup	Brown, Shirley	North Deerfield Dr	District 5	Medium Priority
A	14:57:00	10:55:00		Closed	Meydrech, Ed	N Deerfield Dr		
	Dur (hrs/days)	192	8	limbs pick up				
28193	04/16/19	04/23/19	04/17/19	Limb Pickup	Brown, Shirley	Kelly Cv	District 5	Medium Priority
A	14:58:00	08:02:00		Closed	Brim, Dexter	Kelly Cv		
	Dur (hrs/days)	168	7	Limbs pick up				
28194	04/16/19	04/29/19	04/17/19	Limb Pickup	Brown, Shirley	Fieldstone Ln	District 4	Medium Priority
A	15:39:00	07:31:00		Closed	Lee, Danny	Fieldstone Ln		
	Dur (hrs/days)	312	13	113 Fieldstone Lane (Off of Dewees Road) needs limb pickup				
28196	04/17/19	04/29/19	04/18/19	Limb Pickup	Brown, Shirley	Raintree Rd	District 3	Medium Priority
A	13:29:00	08:18:00		Closed	Stroud, Chad	Raintree Road Madison 39110		
	Dur (hrs/days)	288	12	Needs limb pickup				
28197	04/17/19	04/24/19	04/18/19	Limb Pickup	Brown, Shirley	Sagefield Dr	District 4	Medium Priority
A	13:31:00	10:54:00		Closed	Joyner, Nancy	Sagefield Dr		
	Dur (hrs/days)	168	7	Needs limb pickup				
28201	04/17/19	04/18/19	04/18/19	Limb Pickup	Brown, Shirley	Old Gin Cv	District 3	Medium Priority
A	14:43:00	14:39:00		Closed	McCann, Kay	Old Gin Cove		
	Dur (hrs/days)	24	1	Needs limb pickup				
28205	04/18/19	04/24/19	04/19/19	Limb Pickup	Brown, Shirley	Keith Dr	District 4	Medium Priority
A	10:08:00	10:55:00		Closed	Caldwell, Bernice	119 Keith Dr		
	Dur (hrs/days)	144	6	Need limb pickup				

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
28211	A	04/22/19 11:13:00	04/30/19 15:14:00	04/23/19	Limb Pickup Closed	Brown, Shirley Deichmann, Thomas	Brisco St 96 Brisco St		Medium Priority
		Dur (hrs/days)	192	8	Need tree removed, may not be on county property				
28213	A	04/22/19 11:33:00	04/30/19 15:14:00	04/23/19	Limb Pickup Closed	Brown, Shirley Stevens, Janice	Ashbrooke Blvd 109 Ashbrooke Blvd	District 3	Medium Priority
		Dur (hrs/days)	192	8	Need lims pickup				
28214	A	04/22/19 11:34:00	04/29/19 08:12:00	04/23/19	Pot Holes Closed	Brown, Shirley Curtis, Robert	Beach Bluff Rd Beach Bluff Rd	District 5	Medium Priority
		Dur (hrs/days)	168	7	need potholes repaired				
28217	A	04/22/19 13:40:00	04/29/19 14:05:00	04/23/19	Limb Pickup Closed	Brown, Shirley Thompson, Ray	Southwood Dr 112 & 116 Southwood Dr	District 1	Medium Priority
		Dur (hrs/days)	168	7	Need limb pickup				
28218	A	04/22/19 13:41:00	04/30/19 15:15:00	04/23/19	Limb Pickup Closed	Brown, Shirley Suber, Justin	Brisco St 125 Brisco St		Medium Priority
		Dur (hrs/days)	192	8	Need limb pickup				
28219	A	04/23/19 08:13:00	04/30/19 15:13:00	04/24/19	Limb Pickup Closed	Brown, Shirley Medlock, Ashley	Harvey Crossing 148 Creekside Dr	District 1	Medium Priority
		Dur (hrs/days)	168	7	Need limb pickup				
28220	A	04/23/19 08:15:00	04/29/19 07:28:00	04/24/19	Limb Pickup Closed	Brown, Shirley Lee, Stella	Third St 623 Third St	District 5	Medium Priority
		Dur (hrs/days)	144	6	Need limb pickup				
28221	A	04/23/19 08:16:00	04/29/19 07:34:00	04/24/19	Limb Pickup Closed	Brown, Shirley Gourley, John	Dover Ln 316 Dover Ln	District 3	Medium Priority
		Dur (hrs/days)	144	6	Need limb pickup				
28222	A	04/23/19 08:18:00	04/29/19 07:30:00	04/24/19	Limb Pickup Closed	Brown, Shirley Suber, Justin	Brisco St 125 Brisco St		Medium Priority
		Dur (hrs/days)	144	6	Need limb pickup				
28223	A	04/23/19 08:28:00	04/29/19 14:05:00	04/24/19	Limb Pickup Closed	Brown, Shirley Thompson, Ray	Southwood Dr 112 & 116 Southwood Dr	District 1	Medium Priority
		Dur (hrs/days)	144	6	Need limb pickup				

Madison County Road Department

Reporting Dates 04/01/19 through 04/30/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
28224	A	04/23/19 08:38:00 Dur (hrs/days) 168	04/30/19 14:56:00	04/24/19 1 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Reiver, Kristen	Harvey Cv Harvey Cv	District 1	Medium Priority
28227	A	04/23/19 08:46:00 Dur (hrs/days) 168	04/30/19 15:13:00	04/24/19 1 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Nolan, John	Fox Hollow Fox Hollow	District 1	Medium Priority
28228	A	04/23/19 09:36:00 Dur (hrs/days) 24	04/24/19 10:57:00	04/24/19 1 1	Limb Pickup Closed Needs limb pickup...did not have it out when called in before	Brown, Shirley Lee, Danny	Fieldstone Ln Fieldstone Ln Madison 39110	District 4	Medium Priority
28230	A	04/23/19 10:41:00 Dur (hrs/days) 144	04/29/19 08:19:00	04/24/19 1 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Purvis, Jimmy	Trace Harbor Rd Trace Harbor Rd	District 1	Medium Priority
28231	A	04/23/19 10:47:00 Dur (hrs/days) 144	04/29/19 08:18:00	04/24/19 1 6	Limb Pickup Closed Limbs pick up by the creek/bridge	Brown, Shirley Abraham, Charles	Hunters Row Hunters Row	District 3	Medium Priority
28232	A	04/23/19 11:46:00 Dur (hrs/days) 168	04/30/19 15:13:00	04/24/19 1 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Higginsbotham, James	Spike Ridge Spike Ridge	District 1	Medium Priority
28235	A	04/23/19 14:46:00 Dur (hrs/days) 168	04/30/19 14:55:00	04/24/19 1 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Washington, Trinette	Harvey Crossing Harvey Crossing	District 1	Medium Priority
28238	A	04/23/19 15:32:00 Dur (hrs/days) 168	04/30/19 15:13:00	04/24/19 1 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Davis, Rob	Harrington Drive Harrington Dr		Medium Priority
28239	A	04/24/19 07:21:00 Dur (hrs/days) 144	04/30/19 14:52:00	04/25/19 1 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Evans, Heather	Thornberry Cv Thornberry Cv	District 1	Medium Priority
28241	A	04/24/19 08:20:00 Dur (hrs/days) 144	04/30/19 14:52:00	04/25/19 1 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Stubbs, Sue Ella	Meadowgreen Ln Meadowgreen Ln	District 1	Medium Priority

Madison County Road Department

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
28242	A	04/24/19 08:22:00	04/30/19 14:59:00	04/25/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Gray, Wendy	Greystone Dr Greystone Dr	District 3	Medium Priority
		Dur (hrs/days)	144	6					
28243	A	04/24/19 08:44:00	04/30/19 07:22:00	04/25/19	Pot Holes Closed Pothole on Quail Hollow off of Clarkdell Rd	Brown, Shirley McInnis, Dan	Quail Hollow Quail Hollow	District 1	Medium Priority
		Dur (hrs/days)	144	6					
28247	A	04/24/19 11:24:00	04/30/19 14:58:00	04/25/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Sullivan, Marty	South Deerfield Dr South Deerfield Dr	District 1	Medium Priority
		Dur (hrs/days)	144	6					
28252	A	04/24/19 15:50:00	04/29/19 08:14:00	04/25/19	Pot Holes Closed Pothole across from this address on Yandell Rd	Brown, Shirley Terrell	Yandell Rd Yandell Rd	District 1	Medium Priority
		Dur (hrs/days)	120	5					
28253	A	04/25/19 08:32:00	04/30/19 15:15:00	04/26/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Jacob, Tit	Fawn Cv Fawn Cv	District 1	Medium Priority
		Dur (hrs/days)	120	5					
28255	A	04/25/19 12:23:00	04/29/19 08:14:00	04/26/19	Pot Holes Closed Needs pothole repaired in front of her house	Brown, Shirley Johnson, Betty	Yandell Rd Yandell Rd Canton 39046	District 1	Medium Priority
		Dur (hrs/days)	96	4					
28260	A	04/26/19 07:40:00	04/30/19 14:57:00	04/27/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Thomas, Drew	Channing Cir Channing Cir	District 4	Medium Priority
		Dur (hrs/days)	96	4					
28261	A	04/26/19 07:41:00	04/30/19 14:56:00	04/27/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Reiber, Kristen	Harvey Cv Harvey Cv	District 1	Medium Priority
		Dur (hrs/days)	96	4					
28262	A	04/26/19 08:14:00	04/30/19 15:00:00	04/27/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Waggoner, Christine	Sycamore Ridge Sycamore Ridge		Medium Priority
		Dur (hrs/days)	96	4					
28263	A	04/26/19 08:58:00	04/29/19 14:03:00	04/27/19	Limb Pickup Closed Need trash picked up	Brown, Shirley Mcmurty, Felica	Compress St 100 Compress St	District 4	Medium Priority
		Dur (hrs/days)	72	3					

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
28264	A	04/26/19 11:08:00	04/30/19 14:59:00	04/27/19	Limb Pickup Closed Needs limb pickup	Brown, Shirley Cocke, Will	Charlton Drive Charlton Drive Madison 39110	District 4	Medium Priority
		Dur (hrs/days) 96		4					
28268	A	04/26/19 13:39:00	04/30/19 14:57:00	04/27/19	Limb Pickup Closed Needs limb pickup	Brown, Shirley Wilkinson, Amanda	Channing Cir Channing Circle Madison 39110	District 4	Medium Priority
		Dur (hrs/days) 96		4					
28270	A	04/29/19 06:49:00	04/30/19 15:16:00	04/30/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Walker, Jerri	Fox Hollow Fox Hollow	District 4	Medium Priority
		Dur (hrs/days) 24		1					
28272	A	04/29/19 07:10:00	04/30/19 14:53:00	04/30/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Rochelle, Ridge	Kempen Lane Kempen Ln	District 2	Medium Priority
		Dur (hrs/days) 24		1					
28274	A	04/29/19 09:07:00	04/29/19 14:06:00	04/30/19	Limb Pickup Closed Limbs pick up	Brown, Shirley West, Mike	Trace Harbor Rd Trace Harbor Rd	District 1	Medium Priority
		Dur (hrs/days) 0		0					
28281	A	04/29/19 10:34:00	04/29/19 14:04:00	04/30/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Thompson, Lee Ethel	St Charles St St Charles St	District 4	Medium Priority
		Dur (hrs/days) 0		0					
28285	A	04/29/19 10:42:00	04/30/19 15:10:00	04/30/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Page, Susan	Meadowgreen Ln Meadowgreen Ln	District 1	Medium Priority
		Dur (hrs/days) 24		1					
28286	A	04/29/19 12:37:00	04/30/19 15:17:00	04/30/19	Limb Pickup Closed limb pickup	Brown, Shirley Elman, Billy	Middlefield Dr Middlefield Drive Madison 39110	District 1	Medium Priority
		Dur (hrs/days) 24		1					
28297	A	04/30/19 09:49:00	04/30/19 15:17:00	05/01/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Bates, Sharon	Oak Trail Oak Trail	District 1	Medium Priority
		Dur (hrs/days) 0		0					

139 Closed - Requests Closed on or prior to Target Date

Closed Request Analysis

Closed - Requests Closed after the Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
28084	04/03/19	04/30/19	04/04/19	Limb Pickup	Brown, Shirley	Hallmark Pl		Medium Priority
F	13:57:00	15:14:00		Closed	Rut, Emily	Hallmark Pl		
	Dur (hrs/days)	648	27	Limbs pick up				

1 Closed - Requests Closed after the Target Date

Closed Request Analysis

Closed - Requests Closed after the Target Date

Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	
Total Requests:		140							